2003 08 04 Nation Wide Security.doc

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Nationwide Guard Service 4375 E. Lowell St. Ontario, CA 91761 Voice (909) 605-0202 FAX (909) 605-9888

Subject: Note about parking from a guard employed by Nationwide Guard Service

Dear HOA, Euclid and Nationwide Guard Service:

8/04/03

On Saturday night about 8 PM I was in one of several vehicles driving around and around the Park Mediterrania complex looking for an empty parking space when I noticed two of the guards, Mike and Dianna, at the end of the driveway in the parking area nearby the pool. On a previous occasion when all the spaces were also filled up, I noticed Mike had parked back there and asked him if he would move it and he did. Saturday night I got the impression both of them had parked their cars back there near my condo. As Dianna was the closest to me, I asked her where her car was parked and she said why. I said all the parking spaces in the complex were filled leaving the only parking available a block away on the street. Unlike Mike previously, Dianna was resistant to moving her car, but eventually did move it.

Accompanying this letter is a photocopy of a note I found on my car the following Sunday morning. A comparison of the handwriting on this note with whatever reports, parking tickets, employment applications the guards have written can easily establish which one wrote it. The note stated:

Dear resident in 1097 #69, Since the common area is designated as such, you have no more aright to a parking spot than the next guy. Its finders keepers... Try parking your vehicles in your "storage space." Reality check... It's a garage! Your friends at Park Med

The writer of this note is a snot and a stupid one at that. I have "more aright to a parking spot than the next guy" if that guy is a guard, because as a member of the HOA I have a property interest in that "common area designated as such" and that remark about "its finders keepers" only applies to those members and their guests. Both of the guards have worked here long enough to know parking is very limited especially on Saturday nights nearby the pool. Anyone using common sense would have realized Mike, Dianna and the other guards get paid to walk around the complex so with the limited parking this complex has, they should park their vehicles on the street and begin their foot patrol from there. The HOA and Euclid should have a written agreement with whatever guard service that they employ including Post Orders indicating what is expected of the guards which should be amended that guards park on the street. Tonight, Monday, again see a guard parked nearby the pool. I can tell his car is parked there, because out of it he has removed a folding chair and is sitting in it and using a small flashlight while doing some writing. I wonder if the guards at night like that location, because they can see way up the driveway the headlights of the approaching vehicles and (if they are supervised at all) are able to recognize the pattern of the lights of the vehicle their supervisor drives.

We used to have a security service, Pinkerton, just drive through here on a regular basis and ticket those vehicles in no parking zones. I liked having Pinkerton in that they responded quickly if one phoned them about a loud party continuing way past 10 PM. With Nationwide Guard Service I looked through 6 phone books then did a major Internet search just to find their Ontario office phone number. While Pinkerton's is a local phone number and their nearest office is within walking distance of this condo complex.

When reconstruction of the asphalt parking lot began and many of us were forced to park off the complex, the HOA Board claimed that "Park Mediterrania will have two security guards on duty 24 hrs. a day 7 days a week during the reconstruction time to deter any vandalism to vehicles or property parked outside the complex," but during that time I observed no guards patrolling outside the complex. Apparently Nationwide Guard Service believed their main duty then is the same as now, parking enforcement, not crime prevention. Even with this onsite guard service vehicles continue to be broken into. I have wondered why after asphalt reconstruction ended, the HOA Board continued with this onsite guard service as it is both more expensive then Pinkerton's drive through service was and apparently ineffective in crime prevention. Park Mediterrania should switch to another guard service and if onsite guard service continues get someone who has enough common sense to realize the guards get paid to walk around the complex so with the limited parking this complex has, they should park their vehicles on the street and begin their foot patrol from there.

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